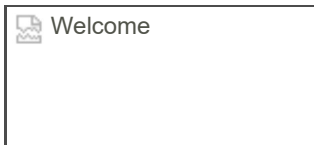


Subject: Your Booking Confirmation 2533940838
From: Avanti West Coast <auto-confirm.avantiwestcoast@trainsfares.co.uk>
Date: 10/01/2020, 15:43
To: <BUYING@MBRAIL.CO.UK>



***This is confirmation of your booking and is not your travel ticket.**

Dear Customer,

Thank you for buying your train tickets with Avanti West Coast.

Your booking reference is **2533940838**.

All of the information below is available in [My Account](#). For further assistance or to contact us, please visit our [Help Pages](#).

Journey Information

Getting your tickets: e-ticket

We'll email your tickets to BUYING@MBRAIL.CO.UK for you to:

- Show the tickets on your phone
- Print the tickets out, or
- Add the tickets to Apple Wallet

This should arrive in 5 minute(s).

Journey 1: EDINBURGH to CREWE

Travel on Monday 27 January 2020

Departs	Arrives	By	Reservations
06:52 - Edinburgh (Waverley)	09:57 - Crewe	Train (AVANTI WEST COAST)	Coach: H Seat: 30

Ticket details

Passengers: 1 Adult(s)

Ticket Type: ADVANCE SINGLE (1ST CLASS)

Route: Avanti West Coast Only

Journey 2: CREWE to EDINBURGH

Travel on Monday 27 January 2020

Departs	Arrives	By	Reservations
17:09 - Crewe	20:25 - Edinburgh (Waverley)	Train (AVANTI WEST COAST)	Coach: H Seat: 24

Ticket details

Passengers: 1 Adult(s)

Ticket Type: ADVANCE SINGLE (1ST CLASS)

Route: Avanti West Coast Only

Payment Information

Transaction Id: 2533940838
Transaction Date: 10/01/2020 15:43:36
Card Type: DELTA
Card Number: **** * 0141

Fare details

Journey 1:	Adult Fare	Â£ 47.50 (1@Â£ 47.50)
Journey 2:	Adult Fare	Â£ 110.00 (1@Â£ 110.00)

Cost breakdown

Total amount: Â£ 157.50

If you have an account, you can [sign in](#) to view this booking. If you've not yet registered, you can [create an account now](#).

FAQs

Q: What if I haven't received my tickets?

A: If you do not receive your tickets the day before your journey, please call customer services on 0344 556 1394 quoting this number 2533940838.

Q: What if I want to change my booking?

A: Please call customer services on 0344 556 1394 quoting this number 2533940838. If a change is possible an administration fee will be charged.

Q: What if I want to refund my tickets?

A: Not all tickets can be refunded, the refund you are entitled to will depend on the ticket you have. Please see ticket restrictions, which can be found within the order status area of [My Account](#). Where available a refund can be requested online by accessing refunds in My Account. A cancellation fee will be charged for each ticket refunded.

Q: Still looking for information?

A: Visit our online new and improved [help facility](#).

Q: How do I use my eticket in the Apple Wallet?

A: You can use the eticket in a variety of ways including saving to your Apple Wallet.

To use your eticket in your Apple Wallet, follow these simple instructions:

â€¢ Choose e-ticket as the delivery method.

â€¢ After confirming your booking, you will receive two emails from us. The first email confirms your booking and the second email contains your tickets which includes a link to add the ticket to the Apple Wallet.

â€¢ You can now access the ticket pass by opening the wallet. Additionally the ticket pass will be available on your iPhone's home screen close to the time and date of travel.

â€¢ You can share the pass with another traveller which is handy if you are buying for someone else but remember that only one person can use each ticket.