

**Subject:** Flight payment confirmation of your Flybe flight(s)  
**From:** Flybe - Do not reply. <DO\_NOT\_REPLY@bookings.flybe.com>  
**Date:** 18/07/2018 12:13  
**To:** <nubbertemplar@hotmail.com>

# THANKS FOR BOOKING WITH FLYBE, MATTHEW



**Booking reference:**  
**DN29GF**

Hello Matthew,

We look forward to welcoming you on board your Flybe flight to London Heathrow.

We encourage all passengers to check in online prior to departure. Online check-in opens 36 hours before your flight however we will send you a reminder closer to the time.

**Cabin Baggage Policy** You can help us maintain our industry leading punctuality by complying with our cabin baggage policy. [Our policy can be found here](#) and will be enforced at the airport. Please note; your cabin baggage may be subject to random compliance checks. If your cabin baggage is oversized or overweight at the airport, your bag will be

transferred to the aircraft hold and a charge will be applied.



Don't forget you can collect Avios with Flybe and save money on bookings with Part Pay with Avios – click [here](#) to join or add this booking against your existing Avios Travel Rewards Programme account.

## Flight Payment Confirmation

| Date  | Flight No | Route                        | Depart | Arrive |
|---|-----------|------------------------------|--------|--------|
| Mon 23 Jul 2018                               | BE2101    | Edinburgh to London Heathrow | 06:20  | 08:00  |
| Operated by Flybe<br><a href="#">Just Fly</a> |           |                              |        |        |
| Mon 23 Jul 2018                               | BE2110    | London Heathrow to Edinburgh | 20:45  | 22:25  |
| Operated by Flybe<br><a href="#">Just Fly</a> |           |                              |        |        |

### Mr Matthew Bott

| Flight | From | To  | Seat                            | Baggage                    | Insurance              | Advance Passenger Information (API) | Checked In               | Change itinerary              |
|--------|------|-----|---------------------------------|----------------------------|------------------------|-------------------------------------|--------------------------|-------------------------------|
| BE2101 | EDI  | LHR | 20A<br><a href="#">Reselect</a> | 0Kg<br><a href="#">Add</a> | <a href="#">Select</a> | Not Required                        | <a href="#">Check In</a> | <a href="#">Change flight</a> |
| BE2110 | LHR  | EDI | 20A<br><a href="#">Reselect</a> | 0Kg<br><a href="#">Add</a> | <a href="#">Select</a> |                                     | <a href="#">Check In</a> | <a href="#">Change flight</a> |

TRANSACTION AMOUNT INCLUDING ALL TAXES AND CHARGES: **GBP 353.99**

Paid using Visa Debit/Delta card 4757 48\*\* \*\*\*\* 4811.

Flybe UK VAT Registration Number is GB 525 0994 39



Our new flexible Get More ticket allows you to change your flight to an earlier or later flight that same day at no extra cost\*. [Find out more at here!](#)

## YOUR PARKING CONFIRMATION SUMMARY

|                           |                        |
|---------------------------|------------------------|
| <b>Booking reference:</b> | EDI-FBA-1027515        |
| <b>Car Park</b>           | Terminal Multi-storey  |
| <b>From:</b>              | Mon 23 Jul 2018, 03:20 |
| <b>To:</b>                | Tue 24 Jul 2018, 01:25 |
| <b>Car registration:</b>  | SN67TZD                |
| <b>Booking Name</b>       | Mr Matthew Bott        |

### Terminal Car Park description

#### Directions to car park

The Terminal car park areas are located onsite so please follow sign posts for Edinburgh Airport. On arrival at Edinburgh Airport please follow signs for your required Terminal Car park and use the right hand side barriers.

#### fastTRACK bridge

Edinburgh Airport multi-storey parking now includes FASTtrack security access through the new fastTRACK Bridge from Level 2.

#### Who is eligible?

Passengers who have:

- parked in the multi-storey car park and have their parking ticket
- checked in and have their valid boarding pass (eticket or paper copy)
- only have hand luggage

Use the FASTtrack Bridge on Level 2 of the multi-storey car park for access directly into the Security Hall. Show your parking ticket to the officer for access.

NOTE: Those who have not checked in or have hold luggage will not be able to access the Security Hall and will have to go to the terminal through the Check-in Hall.

#### Arrival

Follow the signs for Edinburgh Airport until you get to the roundabout with the Hilton Hotel. Continue straight ahead, and then go straight over the next roundabout, and follow signposting for your required car park.

#### How do I use my Parking reservation?

At the entry barrier, your registration number will be recognised. A ticket will be printed showing your registration and booking details. The barrier will open. If you have any difficulties, please press the call button for assistance. After parking made a note of the zone you are in to help on your return. The car park address is Terminal Parking,

Edinburgh Airport, Edinburgh, EH12 9DN.

### Departure

#### How do I use my Parking reservation?

To exit the car park, drive up the barrier and insert your ticket. The system will check your details and the barrier will open. If there are any problems, press the intercom button to talk to our staff.

#### Amendment and cancellation

You can amend this product up to 24 hours before arrival.

If you cancel this product up to 24 hours before arrival, you will be charged a cancellation fee of £10. If you take out our cancellation protection for £1.99, you can cancel for free up to 24 hours before arrival.

**Walk transfer** in 1.

---

Please [click here](#) for full car parking terms and conditions.

If you have booked a flexible parking product you can amend or cancel your parking up to 24 hours in advance. Please visit the [Flybe Parking Website](#) in order to manage your booking online, alternatively to amend or cancel your flexible parking product call our call centre on 03332 472 002

## IMPORTANT INFORMATION

### Photographic identification required

Either: valid passport, photo driving licence, citizen card or other acceptable form of ID. For all international flights valid passports are required.

### Rules

No refunds apply. Name changes permitted on completely unused tickets at GBP 50.00 per passenger, per single flight sector plus any difference in points. Changes may be made up to 2 hours before scheduled departure time. Just Fly Tickets - Name changes permitted on completely unused tickets at GBP 50.00 per passenger, per single flight sector plus any difference in fare. Flight/route changes permitted at GBP 40.00 per passenger, per single flight sector plus any difference in fare. No refunds will be given if the fare for the new flights is lower. Get More Tickets - Flight/route changes permitted and no change fee is payable where passengers have purchased a Get More ticket, but any difference in fare will still apply where the change falls outside 'On the day flexibility'. No refunds will be given if the fare for the new flight is lower. On the day flexibility for Get More Tickets only- Flight only changes may be made on the day of the departure free of charge, subject to seat availability and the same origin and destination airports. To catch an earlier flight, passengers should arrive at the airport in time to check-in for the earlier flight and report to the ticket desk. To catch a later flight, passengers are required to call the Flybe Contact Centre a minimum of an hour before the departure of their original flight booked for the booking to be changed. Route changes on the day of departure are still subject to a charge.

[Full Terms & Conditions](#)

**Important:** Passengers who will not be attending a Flybe flight are urged to contact our customer call centre to inform us.

### Tickets and Check-in instructions

You will be travelling on an **e-ticket (electronic ticket)**. We highly recommend you **check-in online**; if you do so, you must **print your boarding pass** and bring it with you to the airport.

Outbound: Flybe. / Passengers must check-in a minimum of 45 minutes before scheduled departure.  
Return Terminal 2 Flybe. / Passengers must check-in a minimum of 45 minutes before scheduled departure.  
No refunds shall be granted for late check-in or failure to present at the gate in time for boarding.

## Baggage allowance and restrictions

Flybe will be unable to carry any bag in the cabin which is too big to fit in our baggage sizer. If your bag is bigger than 55 x 35 x 20cm or heavier than 10kg please go to the Flybe bag drop to check it in. Please note that we may apply an additional charge of £50 for any oversized bag checked in at the departure gate.

Please note: when measuring your hand baggage, and where appropriate, please ensure that you include the bag's wheels.

On Flybe operated flights passengers are permitted one additional item of under seat cabin baggage, such as a laptop or handbag. The additional item of cabin baggage must be smaller than the standard item, and stowed under the seat in front of the passenger - the combined weight of both must not exceed 10KG.

Your cabin baggage may be subject to random compliance checks.

Each bag carried in the aircraft hold will be charged at the prevailing rate at the time of purchase. Flybe offer a discounted, non-refundable rate for the first bag paid for on flybe.com in advance. Your baggage allowance varies by the size of bag purchased - please see [details of our charges](#) for details. No single bag can weigh more than 30kg.

No liability will be accepted for fragile items including glass/bottles, perishable items, valuables, jewellery, money, business documents, precious metals, computers, car or house keys and other important items, in the hold baggage.

## Dangerous items

Passenger baggage must not contain any articles or substances that may present a danger during transport, including those shown here.

Some exceptions apply.

[View full list of dangerous goods or prohibited items](#)



ACIDS



BATTERIES



BLEACH



COMPRESSED GAS



EXPLOSIVES



FLAMMABLE LIQUIDS



IGNITABLE GAS



INCAPACITATING SPRAYS



MATCHES LIGHTERS



POISONS

## Further assistance

### IMPORTANT NOTICE!

We wish to ensure that your journey is as pleasurable as possible, so to enable us to assist with your requirements, please download the form below and send to [specialassistance@flybe.com](mailto:specialassistance@flybe.com) or contact us on +44 (0) 207 3080812. Please ensure you notify our team at least 48 hours prior to your travel.

[Download special assistance form](#)